

Kristile L. Cain

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Objective: To obtain a position using my social media, blogging, networking, and speaking skills to their full advantage.

Social Media Experience

Champion of social media tools and technologies, with a track record of creating and implementing successful social media programs. Keep up-to-date with constantly evolving technologies in online social networking, the blogosphere, SEO and internet advancements. Works closely with clients to create innovative, effective campaigns.

LittleTechGirl Media – Owner/Consultant

Social media consulting specializing in working with companies who are looking to broaden their reach on the internet and across social media. Services include web design, social media campaigns, and training.

Founder of ChiTown Moms (<http://chitownmoms.net>), a sprouting community for moms in the Chicago area. Currently 150 moms and growing. Currently working on the 2nd annual event which includes working with companies, vendors, and organizers to throw a successful event.

LittleTechGirl.com – Blogger

Head blogger for a website focusing on the latest in technology trends, reviews, social media, family safety, and related subjects.

Other writing assignments:

- Mom Blog Magazine: Tech Editor
- Type-A Parent: Family Technology Editor
- Examiner.com: Chicago Tech Gear Examiner and National Apple Gear Examiner
- Kidgrade.com: Contributing Writer
- The Chicago Moms: Contributing Writer
- BlogHer.com: Contributing Writer
- Technorati.com: Contributing Writer
- Mom Agenda: COMM Member/Guest Blogger
- Chicalogic: ChicaAmbassador/Guest Blogger

Visit www.kriscain.net for even more information.

Partial List of Social Media Tools:

- WordPress
- Facebook
- YouTube
- Help a Reporter Out (HARO)
- Feedburner
- MySpace
- Digg
- Twellow
- Google Analytics
- Flickr
- del.icio.us
- Wikipedia
- Statcounter
- Twitter
- StumbleUpon
- Technorati
- LinkedIn
- Ning
- Phpbbs
- HTML

Professional Experience

UNIVERSITY OF CHICAGO, Chicago, IL

Network Applications Specialist, 2005 to Present

- Day to day Exchange Calendar system administration and troubleshooting.
- SharePoint Development and Administration
- Outlook 2011 for Windows Support
- Outlook 2010 for Mac Support

Microsystems Support Technician, 1999 - 2005

- Provide technical support to faculty, staff and students of the Graduate School of Business. This includes setting up and maintaining PC and Mac Desktops and laptops, printers, PDA's, Scanners, and software such as Windows XP/2000/NT/98, Office XP/2000, and many, many others.
- Also served as the Frontrange Heat Administrator since about . Responsible for setting up, maintaining, tweaking, etc. all aspects of the Heat Call Management database system including committing edit sets, setting up BPAM rules, Autoticket generator and all other components.
- Also responsible for writing many custom Crystal Reports run off of the database system.

Senior Help Desk Technician, 1996 - 1998

Responsible for first level support from faculty, staff and students.
Responsible for assigning service calls to technicians as well as supporting student and faculty laptops.



Education

University of Illinois at Chicago

1992-1994, 1996-1998

Liberal Arts

Olive-Harvey College

1994-1996

Computer Science

Technical Skills: A wide range of technical skills including PC and Mac troubleshooting and upgrading. Quick learner with the ability to adapt with the changes in technology.